



PLASTIC INDUSTRIES, Inc

Plastic Industries Inc. Reel Return Policy

Effective Date – *January 1, 2013*

Plastic Industries Inc. provides reels to its customers on all sales of pipe. These reels are the property of Plastic Industries (unless the sales orders notes otherwise) and are provided as a no charge rental to our customers. Once the reels are empty they must be returned otherwise the customer will be invoiced for the cost of the reels. Our customers also have the opportunity to dispose of empty steel reels not provided by Plastic Industries. Please arrange in advance for the return of these reels. The price paid for these reels will vary dependent on condition, size, etc. Details outlining the program are listed below:

Reel Shipment: Reels may be returned broken down into flanges and staves or fully assembled. All broken down reel flanges and staves should be banded onto pallets for forklift off loading and safe transport. Please contact our dispatcher to arrange the pickup for reel returns. If arrangements for the return are done by the customer, a 24-hour notice must be given to our plant before the truck arrives. It is Plastic Industries policy to honor appointments and unload in an efficient manner. Please ship reels to: **Plastic Industries, Inc., 1234 Industrial Park Road, Preston, ID 83263.**

Returned Goods Authorization (RGA) Required: Please call (208) 852-5600 to request a Return Goods Authorization number. The RGA number needs to be included in the packing slip for the reel to be accepted as a return.

Reel Quality Requirements: Returned reels must be undamaged, in full working condition, and include all components. Any damage that includes but is not limited to warping, flattening, or any structural damage to the reel or its components will affect the amount of the credit. Reels should be the same diameter as provided to the customer. Odd sized, under sized and oversized reels will not be accepted or given credit. Reel credits will be determined by our Receiving using quality inspection criteria. A disposal fee will be charged of \$20 per reel for any reels returned that are unusable.

Credit: A credit for each reel which is not Plastic Industries property, meeting the above requirements, will be issued to the customer's account. The credit issued will be determined upon receipt of the reels. If the reel does not meet the quality requirements, a credit will not be issued. If parts of the reel are still usable then a credit will be issued accordingly.